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Junifer Systems E.ON Announcement

E.ON SELECTS JUNIFER SYSTEMS' UTILITY CIS

Junifer Systems, the global provider of leading back office solutions for the utility industry, has been selected after a competitive tendering process to provide its flagship Utility CIS to E.ON's Sustainable Energy business.

Junifer Systems' Utility CIS is a modular end-to-end customer information and billing system designed specifically to support the unique challenges encountered by both legacy utility systems and the new requirements resulting from industry wide 'Smart Meter' rollout programmes. The system has the capability to process 'Smart Meter' consumption records as soon as they are presented to the system. The Junifer Utility CIS platform enables the Utility to offer innovative products, provide its customers with a better understanding of their energy consumption and ultimately help to reduce their carbon footprint.

The Junifer Systems Utility CIS implementation at E.ON will consolidate multiple systems, automate existing manual processes, provide an integrated accounts receivables and collections capability and provide extensive management reports.

Paul FitzGerald, Sales & Marketing Director for Junifer Systems said: "Our scaleable, Utility CIS platform will receive information from E.ON's smart meters on a daily basis and process the data immediately – this will provide E.ON customer care staff with a single and timely view of all information related to their customers. We are delighted that E.ON recognised the added value that could be accrued through use of the Junifer Utility CIS platform."

Jeremy Bungey, Head of Community Energy in E.ON's Sustainable Energy business, said: "What impressed us most about Junifer Systems was that their software is developed specifically to meet the dynamic needs of the utility industry. Junifer's Utility CIS was very user friendly and from the first live demonstration we could see exactly how it would work within our business. Our customer services team envisages real benefits from the system's data collection, billing, CRM and ticketing capabilities."

E.ON's Sustainable Energy business will be using Junifer's Utility CIS to manage the delivery of its many large-scale decentralised energy projects across new build sites such as Maple Quay and Dalston Square in East London.

Decentralised energy is produced close to where it will be used, reducing transmission losses and lowering carbon emissions. Long term, it can offer competitive, stable pricing. For house builders, decentralised energy is the cost-effective means of achieving the mandatory Code for Sustainable Homes targets.

About Junifer Systems

Headquartered in London, Junifer Systems provides complete Customer Information Systems (CIS) to the utility industry, specialising in billing systems for Smart Meter deployments. For more details please visit www.junifersystems.com

Media Contact:

Lindsay Spencer
Tria Nomina
T: +44 (0) 870 850 2157
E: lindsay.spencer@trianomina.com